



The DIXON COMMUNITY

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- Employer: The Dixon Community - Glasgow South Carers Centre
- Job Title: Family Support Worker (FSW)
- Responsible to: Carers Centre Manager
- Job Purpose: The family support worker will support families caring for a child with illness or disability to manage their caring role and maintain their own health and wellbeing, this will include supporting young carers and working in partnership with a range of statutory, voluntary and community organisations.
- The successful candidate will complete Carers Support Plans and/or Young Carers Statements, using care planning techniques which include focussing on personal outcomes.
- Hours: 35 hours per week
- Duration: This post is funded until 31 March 2027

Background Information

Glasgow HSCP have worked together to re-shape carers services, making best use of available resources to provide carers equal access to the range of support services available through the Carers Pathway and have developed an integrated family model using a strength based approach to supporting both Adult and Young Carers.

Carer Centres focus on prevention, building individual capacity in carers through outcome-based support planning and coordinating the range of services and supports available, reviewing the impact of these interventions on delivering and evidencing good outcomes for carers.

Job Description

Main tasks and responsibilities:

To assess the needs of carers to a high standard and prepare and record on an online case management system Outcome-based Support Plans and/or Young Carers Statements that prioritise, and address identified needs.

To offer a range of practical and emotional supports to carers which minimise the negative impact of caring responsibilities and achieve positive wellbeing.

To support carers to access appropriate external supports and services to assist them to maintain their caring role

To establish and maintain collaborative working relationships between the carers and other professionals from education, health, social work and third sector organisations.

To observe GDPR and recording standards, enabling monitoring, evaluation and reporting that supports effective measurement of success and contributes to Service development planning.

To work in partnership with voluntary sector organisations, NHSGGC and Social Work Teams to co-ordinate support for unpaid carers.

Co-operate with the introduction of new procedures and/or new equipment and technology.

General

To support and maintain the underpinning standards and principles of service of The Dixon Community, our funders and partner agencies

To work within The Dixon Community's professional and administrative policies and practice guidelines

To communicate with colleagues, carers and other agencies helpfully, professionally and courteously

To contribute to health and safety within the organisation

To participate in publicity, contributing to promotions, events and raising awareness of the project and its services, including via the website and social media

This job description is indicative of the nature and level of responsibilities associated with this job. It is not exhaustive' and the job holder may be required to undertake other duties and responsibilities commensurate with the grade.

We Keep Caring In the Community

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The Job Description will be reviewed on an annual basis.

Personal Specification

	Essential	Desirable
A relevant qualification in Social Care, Community Development, Social Work or Education	✓	
An understanding of and commitment to the needs of carers	✓	
Experience of working using a whole family approach		✓
Experience of developing and coordinating outcome-based support plans	✓	
Experience in undertaking strength-based assessments		✓
Excellent written and oral communication and presentation skills	✓	
Experience of assessment and care management	✓	
Experience of team working with excellent communication skills	✓	
Experience of networking and partnership working	✓	
Ability to demonstrate initiative, develop and implement new ideas and organise/prioritise own workload	✓	
Experience of monitoring and evaluation		✓
Be able to work as part of a team and support equal opportunities	✓	
Knowledge and understanding of the principles, values, policy and practice of community care particularly in relation to unpaid carers	✓	
Valid driving license		✓

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